

APPENDIX A

Objectives 2009/10		CURRENT PERFORMANCE	PERIOD	TARGET (Pro Rata for period)	CONTEXT / ANALYSIS
PUBLIC / CUSTOMER					
Increase public confidence in policing	% of public who believe that the police and local council are dealing with the ASB and crime issues that matter in this area	46.9%	April 08- March 09	45%	A local Cheshire survey is now being conducted to gain a better understanding of performance below Force level. A range of activities are being co-ordinated as part of the Confidence Strategy.
	% of respondents saying they are confident/very confident in local police	48.9%	April 08- March 09	none set	
Respond Effectively to the public when in need	% of users satisfied with the service (whole experience) received	88%	August 08 - July 09	85%	Targets for the sub groups (ease of contact etc) have been set and are reviewed on a quarterly basis with the aim to achieve top quartile performance for all user groups in all aspects. Ease of contact is currently achieving 93.8% against a target of 95.8% with results for treatment being marginally below target.
OUTPUTS / OUTCOMES					
Work in partnership to create strong and vibrant communities	% of people who feel they can influence decisions in their locality	25.3%	Sept - December 08	+1%	
Prevent and investigate crime and disorder	Number of serious acquisitive crimes	4740 (- 8.5%)	April 09- August 09	5,047	
	% of serious acquisitive crimes detected	16.5%	April 09- August 09	17%	
	Number of most serious violent crimes	170 (+16.4%)	April 09- August 09	142	Comparative performance for this measure is very positive with the Force being the best performing in their peer group. There are a small number of serious violence offences so % changes can seem more significant than they actually are. Further consideration should be given to the actions required to achieve the target or whether the target should be revised given the strong comparative performance.

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OUTPUTS / OUTCOMES					
Prevent and investigate crime and disorder	% of most serious violent crimes detected	44.7%	April 09-August 09	56%	Further analysis is being carried out to assess the extent to which Area performance has changed over the period and what actions are required to achieve target.
	Perceptions of anti-social behaviour	14.4%	April 08-March 09	14%	The perception of anti-social behaviour continues to increase, this is still within control limits. The number of anti-social behaviour incidents has also increased by 8% to 17,423 for period June-August 2009. Analysis is ongoing to further understand the reasons for this increase and then appropriate action will be taken with our partners.
	Number of criminal damage offences	6399 (- 6.4%)	April 09-August 09	6,693	Performance is now stable after a period of sustained reductions.
	Number of people killed or seriously injured in road traffic collisions	209	April 09 to July 09	215	
Protect vulnerable people	Repeat Incidents of domestic violence	27.3%	April 09 - July 09	26%	
	% of serious sexual offences brought to justice	56.1%	July 08 - June 09	47.0%	
Protect the public from serious organised crime and terrorism	Number of business robberies	34 (-34.1%)	April 09-August 09	51	The number of offences are very small and therefore % can be misleading. All Areas are seeing significant reductions.
	% of people who perceive that people using or dealing drugs are a problem in their local area	28.3%	April 08-March 09	25%	Perception of drug dealing has increased, although the increase is within control limits and may be linked to publicity on the success of operations to tackle drug dealers.
	Number of drug supply offences brought to justice Proxy measure: Number of arrests for drug supply offences	296	April 09 - August 09	244	
	The value of cash forfeitures and confiscation orders obtained.	£1,387,472	April 09 - July 09	£2.68m (full year target)	Whilst it is difficult to assess in year performance due to the timescales involved with forfeitures and confiscation processes, the value obtained after the first 4 months of the year represents over half of the target for the full year.