

APPENDIX 1

Objectives 2009/10		CURRENT PERFORMANCE	PERIOD	TARGET (Pro Rata for period)	CONTEXT / ANALYSIS
PUBLIC / CUSTOMER					
Increase public confidence in policing	% of public who believe that the police and local council are dealing with the ASB and crime issues that matter in this area	47.8%	July 08- June 09	45%	This performance measure relates to the Government 'confidence' target and information is gathered through the British Crime Survey. The Constabulary now completes its own surveys in order to provide more detailed information and the results of these surveys show that 61% of residents agree that the police and local council are dealing with ASB and crime issues that matter.
	% of respondents saying they are confident/very confident in local police	51.4%	July 08- June 09	none set	This is the best result for Cheshire since March 2008 for this performance indicator as measured through the British Crime Survey. Results for the same question asked as part of the Constabulary's own local surveys has given much better results with 84% being confident or very confident.
Respond Effectively to the public when in need	% of users satisfied with the service (whole experience) received	89.3%	Nov 08 - October 09	85%	Comparative performance continues to be very strong, Police Authority target is being exceeded and an internal stretch target has been set at 87.7%. Targets for the sub groups (ease of contact etc) have been set and are reviewed on a quarterly basis with the aim to achieve top quartile performance for all user groups in all aspects.
OUTPUTS / OUTCOMES					
Work in partnership to create strong and vibrant communities	% of people who feel they can influence decisions in their locality	25.3%	Sept - December 08	+1%	This indicator is gathered by Local Authorities as part of the 'Place Survey'. Warrington have fared best with a result of 29.5% which is better than both the regional and national averages.
Prevent and investigate crime and disorder	Number of serious acquisitive crimes	6649 (- 8.9%)	April 09- October 09	7,298	Performance against this target has been subject to regular scrutiny by Chief Officers and any Areas that have been underperforming have implemented corrective action plans.
	% of serious acquisitive crimes detected	16.3%	April 09- October 09	17%	Cheshire continues to compare well being 2nd in its most similar group of forces and 11th nationally.
	Number of most serious violent crimes	235 (+14.1%)	April 09- October 09	206	Comparative performance for this measure is positive with Cheshire being 2nd in its most similar group of Forces. There are a small number of serious violence offences so percentage changes can seem more significant than they actually are.

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Prevent and investigate crime and disorder	% of most serious violent crimes detected	46.8%	April 09-October 09	56%	Performance against this target has been subject to regular scrutiny by Chief Officers and an action plan has been established. Performance against this indicator is the subject of further review by Chief Officers in December.
	Perceptions of anti-social behaviour	14.2%	July 08-June 09	14%	The perception of anti-social behaviour has now stabilised with Cheshire being slightly above the most similar group average of 13.3%.
	Number of criminal damage offences	8623 (- 10.9%)	April 09-October 09	9,678	Performance continues to improve and the Constabulary is significantly below the average for its most similar group of Forces.
	Number of people killed or seriously injured in road traffic collisions	330	April 09 to August 09	327	
Protect vulnerable people	Repeat Incidents of domestic violence	27.7%	April 09 - August 09	26%	
	% of serious sexual offences brought to justice	46.1%	Sept 08 - August 09	47.0%	Despite a recent deterioration in performance, Cheshire continue to be the best performing within their most similar group of forces.
Protect the public from serious organised crime and terrorism	Number of business robberies	47 (-36.6%)	April 09-October 09	74	The number of offences is very small and therefore percentage changes can be misleading however performance against this measure does show a significant reduction.
	% of people who perceive that people using or dealing drugs are a problem in their local area	28.7%	July 08-June 09	25%	Performance against this measure is being investigated further in order to better understand the 'drivers' of perceptions of drug use. While confidence and satisfaction indicators are improving and drug enforcement activity is increasing there still appears to be a rise in perceptions of drug use.
	Number of drug supply offences brought to justice Proxy measure: Number of arrests for drug supply offences	400	April 09 - September 09	341	
	The value of cash forfeitures and confiscation orders obtained.	£1,500,219	April 09 - October 09	£2.68m (full year target)	