



# Cheshire Police Authority - Performance Panel

## MINUTES OF A MEETING HELD ON 23 JUNE 2009 AT CONSTABULARY HEADQUARTERS, WINSFORD

*Present:* D Cargill B Maher  
A Doran C Oliver  
B Hodson

*Also in attendance:* D Bateman

<i>Authority Officers:</i>	<i>Constabulary Officers:</i>
M Sellwood, Chief Executive	D Whatton, Chief Constable
D Taylor, Deputy Chief Executive	P Thompson, Assistant Chief Constable
	K Watkins, Director of Performance Development
	Supt. N Adderley, Head of Performance Improvement

Apologies for absence: M Chapman, J Ebo, M Ollerenshaw and B Silvester

### 12. CHAIRMAN

In the absence of the Chairman and Vice-Chairman of the Panel, Members were asked to appoint a chairman for the meeting.

*RESOLVED:*

That Bob Hodson be appointed Chairman for the meeting

### 13. MINUTES

*RESOLVED:*

That the Minutes of the meeting held on 21 April 2009 be confirmed as a correct record.

### 14. PERFORMANCE REPORTING SCRUTINY: FINAL REPORT

The Deputy Chief Executive presented the final report of the Performance Reporting Scrutiny Group and outlined the fourteen recommendations contained within the report. It was reported that once the report had been approved, an action plan would be developed to ensure that the Panel could monitor progress against the Scrutiny Group's recommendations.

Members noted the report and supported the recommendations. In terms of enhanced performance reporting to the public, the Chief Constable emphasised the importance of tying this recommendation closely into the force objective around increasing public confidence in policing.

*RESOLVED:* That

- (1) the report be noted; and
- (2) the report's recommendations, as set out in the appendix to the report, be agreed.

15. PERFORMANCE REVIEW: APRIL – MAY 2009

The Chief Constable presented the new format report on performance for the period April to May 2009, and reported that whilst performance was in the main positive, the Constabulary had a number of serious challenges, primarily around serious violent crime and detections for serious acquisitive crime, which were being actively addressed under the leadership of the new Assistant Chief Constable.

The Head of Performance Improvement took the Panel through each one of the Policing Plan performance indicators and provided commentary on those areas where performance was deemed to be in the exception (ie either significantly above or below target).

Members welcomed the new format of reporting on performance issues and raised a number of issues including the way in which the confidence target was measured; the data for recording serious road collisions; and the level of support offered to underperforming units. The Director of Performance Development responded that the data for road traffic collisions was reported on a rolling year as opposed to the other bi-monthly performance data, due to possible time lags in recording KSIs under the current system. In terms of underperforming units, the Head of Performance Improvement reported that there were a number of actions which could be put in place to address under-performance, which in the first instance would result in support from his department to help identify areas for improvement.

*RESOLVED:*

That the performance report for the period April – May 2009, be noted.

16. DELIVERING THE POLICING PLEDGE

The Director of Performance Development reported on the current status in delivering the Policing Pledge, together with the proposed management framework to assess the Constabulary's compliance and improvement.

Members noted the report and raised a number of issues including the need for easier navigation and searching facilities on the Constabulary's website to ensure the public can more effectively access information; and the request that the data from the mystery shopper work currently being undertaken to assess compliance in some areas of the Pledge be submitted to a future meeting of the Panel. The Director of Performance Development undertook to include the mystery shopper data in the next report on compliance against the Policing Pledge.

*RESOLVED:*

That the report be noted

17. HMIC ROUNDED ASSESSMENT: CONSULTATION

The Deputy Chief Executive presented a report which sought the Panel's views on the HMIC consultation on rounded assessment, which was due to replace the current APACS assessment, and sought Members approval to the proposed response.

*RESOLVED:* That

- (1) the report be noted; and
- (2) the response to the consultation, as set out in the draft response circulated separately, be agreed.

18. HEADQUARTERS VISIT: UNIFORM & CRIME OPERATIONS

The Deputy Chief Executive submitted the notes of the Authority's visit to the Uniform and Crime Operations Department, together with the management teams' responses to the issues raised by staff.

*RESOLVED:* That

- (1) the notes of the visits to the Uniform and Crime Operations departments, be noted; and
- (2) the Management Team's response to issues raised by staff, be noted and circulated to staff in the department.

*Duration of Meeting: The meeting commenced at 9.45am and concluded at 10.55am.*

Chairman \_\_\_\_\_

18 August 2009